

**#202 MOUNTAINSIDE LODGE, MT. WASHINGTON**

2451 Dolly Varden Rd. Campbell River, B.C. V9W 4W5

**Phone** Heidi:(250) 286-1830 **Fax** (250) 286-3869 **Email:** heidihandja@bcoceanfront.com

**Alternate Contact:** Ed: (250) 287-0011

Welcome to our condo at Mt. Washington. We're happy to have you come stay with us but we ask you to appreciate our home away from home as much as we do.

**BOOKING POLICIES:**

Your dates and amounts will be clearly stated on the **Guest Contract**. The **Security Deposit** check will be kept uncashed until the unit is checked after departure and the keys have been returned. At that time the check will be returned to the guest. All checks can be made out to "Heidi or Ed Handja" and mailed to the above address.

**Cancellations** are subject to a \$50.00 administration fee when made prior to the 30-day arrival. Reservations are non-refundable within 30 days of arrival, unless we can re-book your complete stay, in this case you will receive a refund less a \$50.00 administration fee. If there is not enough snow on the mountain for the lifts to be operating, we will refund 50% of accommodation fees.

**Reservations** are for a specific number of guests. We require prior notification of any increase in the size of your party and reserve the right to refuse or interrupt service to any guest.

**Renters** under the age of 25 must be accompanied by an adult of 25 years or older or a parent, who must occupy the property for the duration of a stay. Any reservation made under false pretenses will be subject to forfeiture of advance payment of rent and deposit, and the party will not be permitted to check-in, or the party will be required to leave the rented property.

**NO SMOKING and NO PETS** – Mountainside is a non-smoking building. However, ashtrays are provided for smoking on the deck only. Please clean and return.

**PARKING** is in the one underground parking spot marked **#202** only. Do not park in the neighboring Condos. Please do not park on the road as this impedes the snow removal process. Vehicles will be towed away to Courtenay.

**PROVIDED FOR GUESTS**

Bedding, towels and paper products are supplied. Some basic dry goods (coffee, tea, flour, sugar...) are also available for guest use.

**TOWELS AND BEDDING** are kept in two blue totes in the main bedroom. There is a complete set of 8 bath towels, hand towels and face cloths. There is one set of queen sheets, one double set and 4 single sets.

**CLEANING:** the condo is to be maintained by the guest during their stay. Please leave the unit in the same condition as upon check-in. Washer and dryer are available in the unit. Furniture is to be returned to same position as upon check-in.

Bathrooms – please use cleaner and J-Cloths provided to clean toilets, sinks and baths.

Kitchen – please clean and put away all dishes. Do not leave in dishwasher. Use J-Cloths and cleaner provided to wipe down counters, sink and stove. Please remove all food items brought with you.

Floors – please vacuum and mop.

Laundry – please wash, dry, fold and return all to totes.

**GARBAGE** – please remove all garbage upon checkout. Bin is in the underground parking near the gate.

**RECYCLABLES** – please remove all empties upon checkout. Bin is in underground parking near the gate.

**TOILETRIES** – we do not supply personal toiletries, such as, shampoo, soap, etc

**MUSIC** – Please keep music and noise to a minimum for the respect of others.

**HOT TUB & SAUNA:** Please respect all posted rules regarding the hot tub and sauna. It is located in the main lobby area. We cannot guarantee access, safety and/or cleanliness of these facilities at any time.

**KEYS** –Individual arrangements will be made for the delivery or pick up/drop off of keys. Any keys lost will result in a fee of \$50.00 per set being deducted from the security deposit.

**SKI STORAGE** – Skis, snowboards, etc. must be left in the rental ski locker located in the underground parking lot. Locker #27 is for guest use. **No skis or boards upstairs in units or hallways please.**

**Before checking out please remember to turn off all thermostats, lights, fireplace. Please only lock the front door of the unit.**

**CHECK IN TIME IS 4:00 PM CHECK OUT TIME IS 3:00 PM**